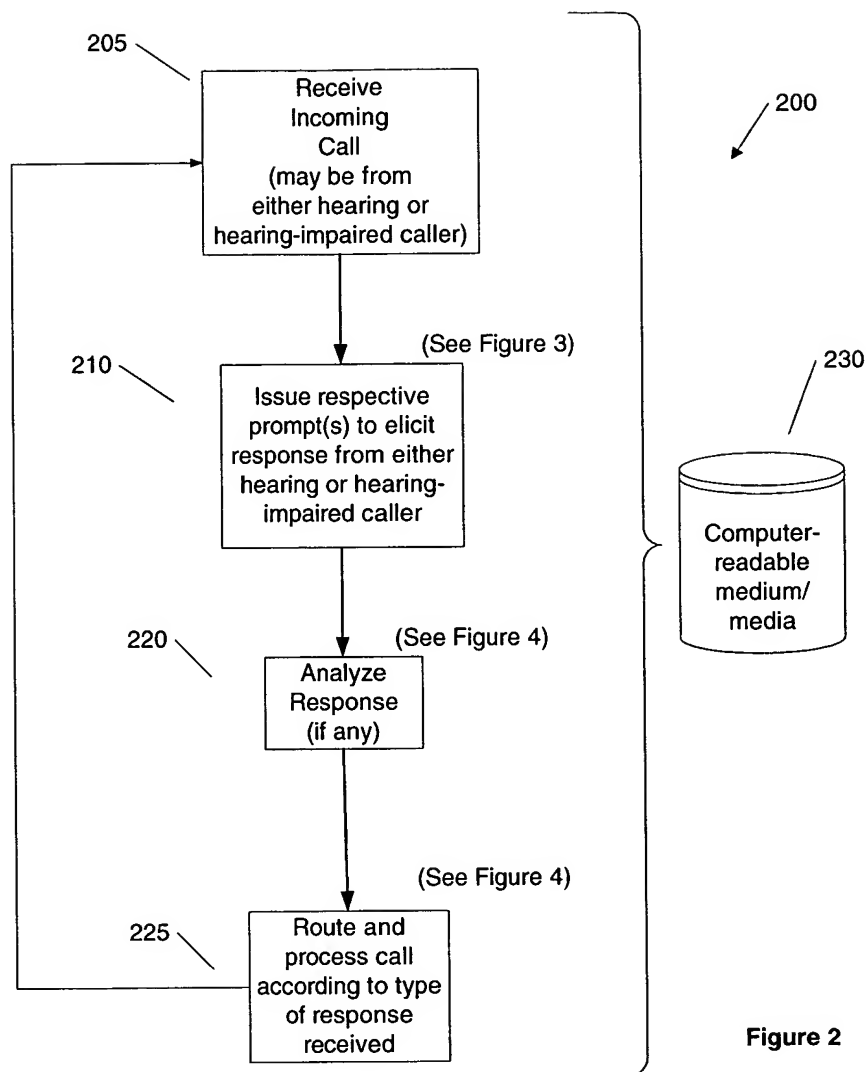


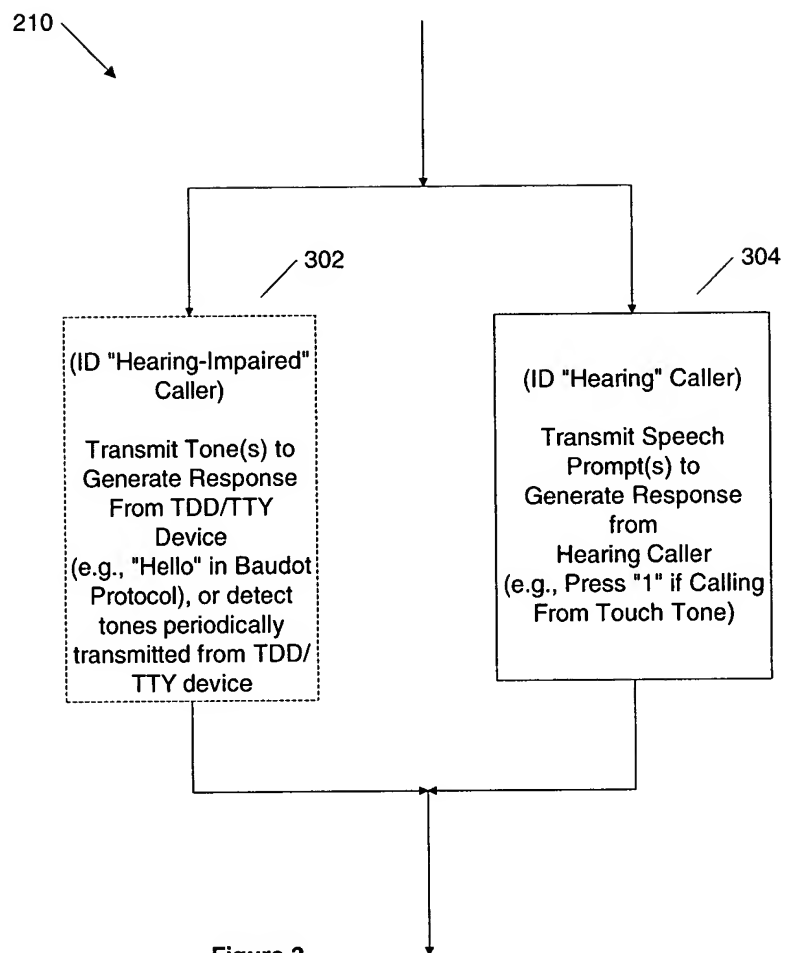
**Figure 1**

Overall block diagram



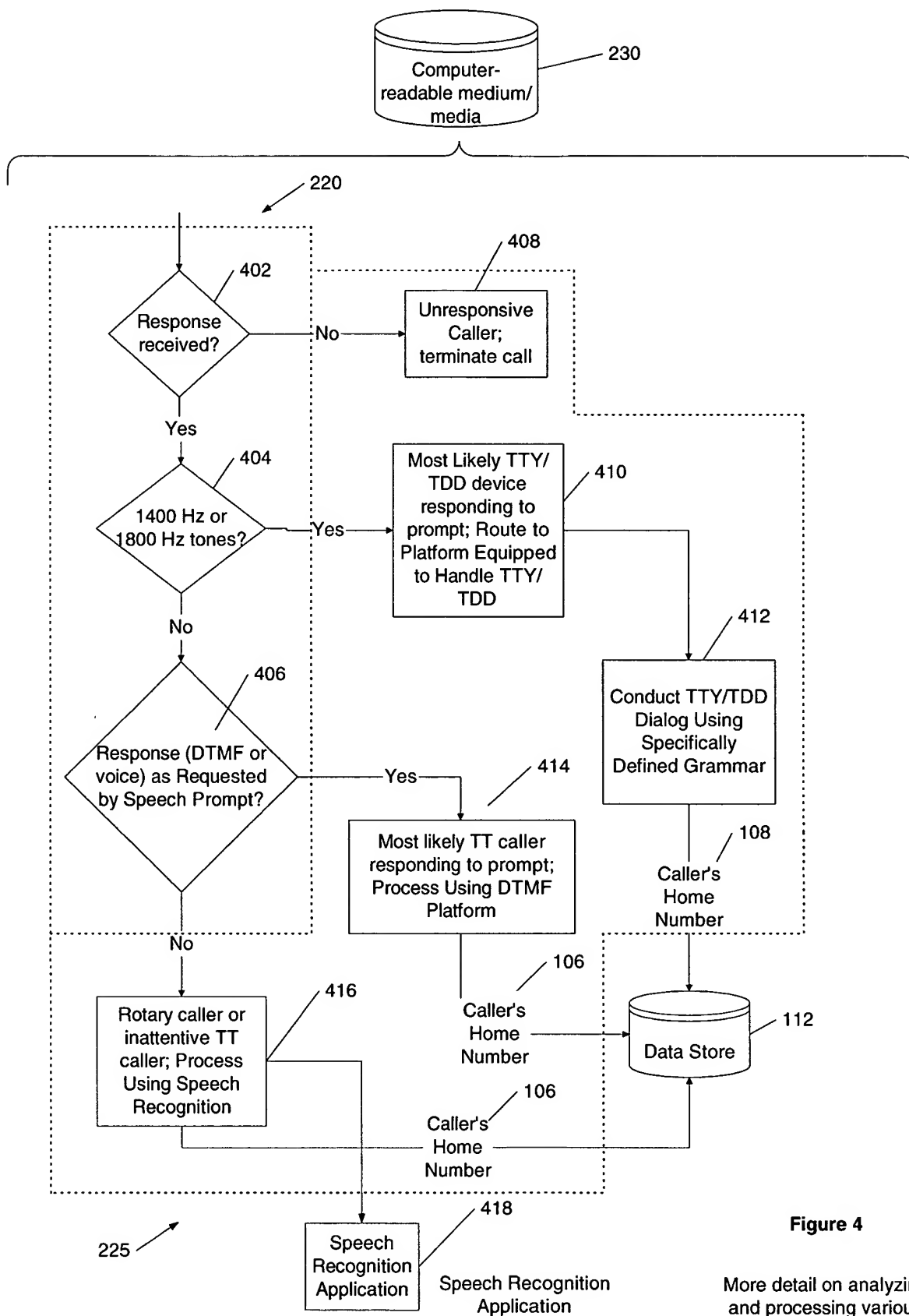
**Figure 2**

Overall process flow  
performed by system  
shown in Figure 1



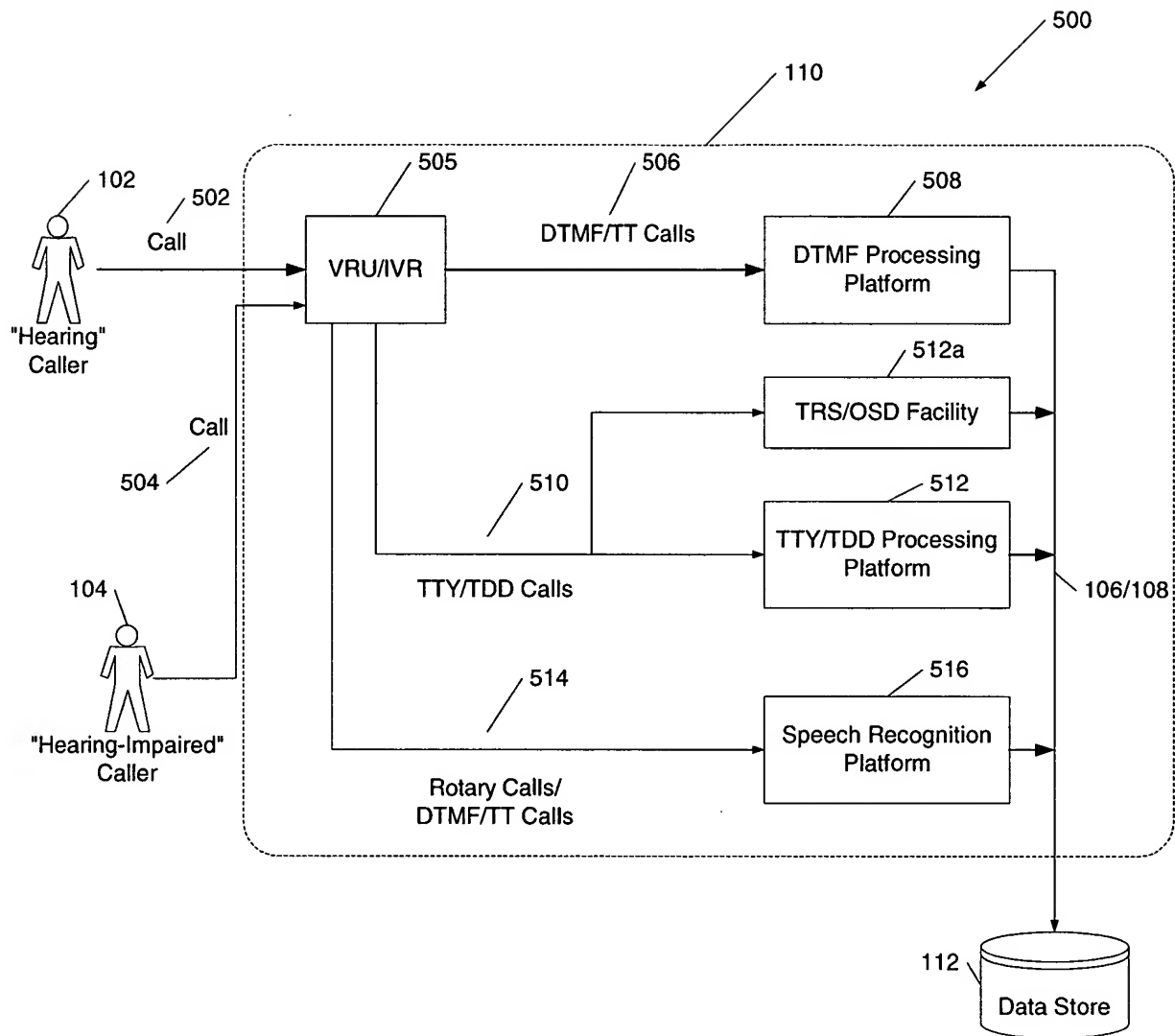
**Figure 3**

More detail on issuing  
respective prompts



**Figure 4**

More detail on analyzing and processing various types of callers



**Figure 5**  
Diagram of components